

A Message from the Management at Canadian Towing Equipment on the COVID-19 Pandemic:

The rapidly evolving Coronavirus situation is unsettling, changing daily life and the operations of many businesses, schools and workplaces. Our first priority is the health and safety of our employees, customers, suppliers and their families.

We've taken numerous precautions at both of our locations to keep our staff and customers safe, including increased cleaning of our common areas at every location, keeping hand sanitizer available and ongoing health check-ins with staff. Our staff has been fully briefed on the importance of staying home if they feel unwell and the supports available to them should that happen.

Effective Monday March 22, we will be closing at 4:00 pm instead of 5:00 pm, to allow our staff more time to decompress and relax at home with family.

We are also encouraging "social distancing" and refraining from our usual handshake; a friendly hello works for us. While we love to see our customers, we ask that if you feel unwell, or have been near anyone who has fallen ill with the virus, that you too will stay home as advised by all levels of government and the World Health Organization.

Additionally, we are strongly encouraging customers who do come in to refrain from paying in cash. Paper/Polymer money can carry more pathogens than the bottom of your shoe, or a toilet seat. So we would prefer payment by credit/debit card wherever possible.

Our staff remains dedicated to meeting your towing & recovery needs. In order to help maintain your trucks *and* social distance, we have lowered our "Free Shipping" eligibility to orders over \$150 (some restrictions apply).

Visit our online store <http://www.cantow.ca/parts-store> , or just give us a call and we'll get what you need sent out to you quickly.

Our salesmen remain available by phone or e-mail. Please call us toll free at 1-800-267-5522 and our staff will be happy to connect you.

For updated information to help protect yourselves and your family, we encourage you to review the following resources:

[Health Canada](#)

[World Health Organization](#)

[Government of Ontario](#)

We will continue to monitor the situation and are prepared to make further adjustments as the situation evolves. While some things may change as we work to protect our staff, customers and suppliers, our commitment to provide you with top quality products and services will continue as always